



Canadian Mental
Health Association
Kenora
Mental health for all

Canadian Mental Health Association, Kenora Branch

NEW POSITION:

Mobile Mental Health & Addictions Clinic Case Manager (lifespan)

Reporting to the Mobile Mental Health & Addictions Clinic Team Lead the Mobile Mental Health & Addictions Clinic Case Manager (lifespan) will provide case management and wrap around services for clients accessing the Mobile Mental Health & Addictions Clinic. The Case Manager has the clinical skill and experience to assess, plan, develop, coordinate, connect and support services to program clients. The Case Manager will participate and be part of a team approach assisting individuals with developing their own recovery plan and coordinating services that support these goals. The Case Manager will work in collaboration with community partners to respond to client needs to ensure that those individuals inquiring and/or accessing the Mobile Mental Health & Addictions Clinic receive the appropriate information on services and supports. The Case Manager will ensure that the following objectives are achieved through the clinic: improving access to mental health and addiction services for unserved and underserved areas; improving health outcomes by removing barriers to access, including geography, transportation, and stigma; reducing healthcare costs by encouraging and easing intervention early and mitigating the need for higher intensity support later on; and reducing health disparities by ensuring access to services that are culturally and developmentally appropriate and available where and when clients need them. The MMHAC Case Manager will develop relationships with external providers to implement a collaborative service delivery model in multiple sites which will also include a landing space location identified for the MMHAC. The MMHAC Case Manager will ensure that high standards of quality client care and professional conduct is maintained, and that services provided are evidence-based, best practice approaches in partnership with traditional approaches as identified by the community and area.

Qualifications:

- BSW preferred, or demonstrated equivalent
- Knowledge of mental health/illness and mental health difficulties and treatment modalities
- Assessment, advocacy, and evaluation skills
- Ability to work collaboratively with clients, team colleagues, and community stakeholders
- Ability to participate side by side with individuals to accomplish tasks, develop meaningful activities
- Working knowledge of community resources, and agencies
- Ability to build community linkages and networks to ensure planning and delivery of individualized services
- Cultural Competence for diverse populations
- Working knowledge of community resources and agencies
- Ability to work independently and in a team environment
- Computer literacy and recording skills
- Valid Driver's License
- Criminal Records Check
- Certification in CPR and First Aid
- Ability to manage conflict and crisis situations
- Networking skills and outreach skills
- Ability to assess dynamic risk
- Highly developed communication skills
- Understanding and applied knowledge of Recovery Model & Strengths Perspective

Duties:

- Adherence to all policies and procedures of Canadian Mental Health Association, Kenora Branch
- Collaborate and develop formal and informal agreements to establish and maintain clear roles in a collaborative service delivery model in multiple sites which will also include a landing space location identified for the MMHC
- Work collaboratively with community partners to reduce barriers and develop collaborative approaches to ensure that a range of mental health and addiction services is accessible to persons who were previously unserved or underserved
- Advocacy or linking of clients with appropriate services, supports and resources to meet the goals and objectives of the recovery plan
- Interface with community services and programs with and on behalf of clients of the MMHAC
- Assess individuals housing needs using the VI-SPDAT where appropriate
- Screening of patrons using the OCAN
- Make appropriate recommendations for supports and services
- Consult and collaborate with community partners to support recovery planning for clients
- Continuous assessment of risk
- Individualized Recovery Planning and strategies to support the achievement of goals and objectives
- Advocacy or linking of clients with appropriate services, supports and resources in order to meet the goals and objectives of the recovery plan
- Conducting regular formal or informal evaluation of client satisfaction, achievement of goals, reassessment of service requirements and or needs in consultation with the client
- Direct provision of side-by-side support with clients where appropriate
- Provision of supportive counselling where appropriate
- Assist clients and provide modeling for problem solving and priority setting
- Referral to community agencies and services where appropriate
- Provide case management to clients of the Mobile Mental Health & Addictions Clinic
- Involvement is terminated once client has a primary case manager identified for ongoing follow-up
- Maintenance of client files consistent with policies and procedures of Canadian Mental Health Association, Kenora Branch
- Participation in staff meetings and other meetings as directed by the MMHAC Team Lead and Chief Executive Officer
- Collection and maintenance of statistical information and keeping appropriate records of direct and indirect service
- Outcome monitoring and evaluation
- Actively participate in the development of sustainability of the ongoing Accreditation Standards, Required Organizational Practices and Quality Improvement projects
- Promote the MMHAC in various public events and by presenting present program information to groups and organizations at community education events
- Professionally representing Canadian Mental Health Association, Kenora Branch
- Drafting all necessary correspondence and reports regarding clients
- Participation in administrative and office functions, including ongoing maintenance of office space
- Participation in educational and professional development opportunities
- Participate on specific Committees or task or work groups as assigned by the MMHAC Team and Chief Executive Officer
- Provide a safe environment by ensuring adherences to Workplace Health and Safety Regulations and Policies, Infection Control Guidelines, WHIMIS and Safe Work Procedures; including but not limited to Fire, Disaster and Evacuation Plans
- Ensure client safety and client safety activities are emphasized throughout orientation of new staff members
- Operate any equipment and work in a way that does not endanger oneself or any other worker
- Identify and report workplace hazards to the MMHAC Team Lead, Operations Coordinator, Finance Manager and Chief Executive Officer
- Support an environment which avoids, prevents, and corrects all activities or actions which may result in an adverse outcome in the delivery of mental health services
- Responsible for self-care
- Other duties as directed

For more information, please visit www.cmhak.on.ca

**Please submit resume by February 13th,
2023, attention to: Hiring Committee
Canadian Mental Health Association, Kenora
Branch 227 Second Street South, 2nd Floor
Kenora, Ontario P9N 1G1
Email: careers@cmhak.on.ca**

The Canadian Mental Health Association, Kenora Branch welcomes and encourages applications from people with disabilities.

Accommodations are available on request for candidates taking part in all aspects of the selection process.